



Lister Housing Co-operative Ltd
36 Lauriston Place
Edinburgh
EH3 9EZ

Telephone: 0131-229 6176
Website: lister.coop
Email: info@lister.coop

ASSURANCE STATEMENT 2023

On behalf of the Management Committee of Lister Housing Co-operative, I give assurance that to the best of our knowledge, Lister complies with:

- all of the relevant requirements set out at chapter 3 of the Framework;
- all relevant standards and outcomes in the Scottish Social Housing Charter;
- all relevant legislative duties; and
- the Standards of Governance and Financial Management.

We have made this assessment having seen and considered appropriate evidence to support the level of assurance we and yourselves desire.

During this period we have closely monitored the impact of the cost of living crisis on our tenants, and have been successful in applying for external funding, in order to provide them with practical direct support in relation to managing rising fuel costs, as well as offering access to specialist services in relation to welfare rights and debt advice, and signposting to other advice and support services. This year also we have been successful, together with peer RSLs, in securing external funding to support the creation of a 1 year energy advice service for our tenants, to further support them in relation to this important area.

Our Management Committee has successfully continued to hold both virtual and blended meetings, and we held an in-person Annual General Meeting in September, conducting all required business fully. During this period the Financial Conduct Authority approved the adoption of the 2020 Model Rules, which had been reviewed and approved by Members at last year's Special General Meeting, and this was notified to the Scottish Housing Regulator also.

We are satisfied that we meet all of our duties in relation to tenant and resident safety. In particular, we have gained the necessary evidence-based assurance of our compliance in respect of duties relating to gas, electrical, fire, and water safety and our obligations relating to asbestos, damp and mould. We have sought specialist advice to support our compliance and assurance in these areas, including external audit by a specialist Health and Safety consultant. We continue to have a 100% gas safety check record; and have continued to complete whole-house electric checks within relevant timescales.

We continue to build capacity with our contractors to tackle the difficult issues of improving the energy efficiency and EPC rating of our hard-to-heat, hard-to-treat, pre-1919 tenemental properties. We have put in place a range of solutions to apply where appropriate, including secondary glazing, and whole house floor insulation in flats with solid concrete floors. Whilst we anticipate challenges in relation to fully achieving EESSH2 compliance to B-rating levels, given our properties and various legislative, physical and technical difficulties, we are considering how best to work towards meeting these requirements, and await the findings of the current review of EESSH2.

Established 1976.

Registered with the Scottish Housing Regulator HAC 150. A Registered Society 1876R(S).
A member of the Scottish Federation of Housing Associations and Employers in Voluntary Housing.

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In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data. We are assured that we are working towards using this data to take account of equality and human rights issues in our decisions, policy-making and day-to-day service delivery.

Overall, we do not believe that we are materially non-compliant in any significant way and we continue to use an internal Action Plan to progress actions arising from this AS review process.

This statement was agreed by the Management Committee at its meeting of 31 October 2023 and signed by the Chair-person, Louise Alexander.

31 October 2023